

ASK THE RECYCLING COORDINATOR:

Q: *How do I pay for trash and recycling at my home in Millcreek Township?* —Sue B.

A: Millcreek's residents will receive a bill from Waste Management for **\$60.54** every three months (quarterly) with the following arrival and due dates every year. This bill must be paid in advance by the resident to receive trash and recycling on your specified collection day!

Quarter	Service Period	Approx. Arrival of Bill	Bill Due Date
1	January, February, March	January 1st	January 30th
2	April, May, June	April 1st	April 30th
3	July, August, September	July 1st	July 30th
4	October, November, December	October 1st	October 30th

GENERAL BILLING TIPS:

▲ Waste Management trash and recycling services are NOT already included in your water, sewer, or property tax bills!

▲ Bills come directly from Waste Management. You CANNOT drop payments off at the Millcreek Township Building or any other Millcreek location.

▲ Payments may be mailed to **Waste Management, PO BOX 13577, Philadelphia, PA 19101-3577**, made by phone at **1.866.833.1327**, or online at **www.wm.com**. (Please keep in mind that payments mailed into Waste Management may take 10 to 14 business days to post to an account.)

▲ Stay Organized! Maintain a file or binder with ALL Waste Management bills received and paid. Keep these bills in chronological order. Make notes documenting when bills were paid and by which method in case unforeseen discrepancies arise within your account.

▲ Be sure to pay all bills by their due date! If they become past due, Waste Management will put a "STOP COLLECTION" notice at the account. Also, unpaid accounts will be sent to a Collection's Agency and credit scores may be damaged.

***PLEASE CONTACT WASTE MANAGEMENT WITH QUESTIONS REGARDING YOUR ACCOUNT AT 1.866.833.1327.**

— Jessica James,
Recycling Coordinator

To have your recycling questions answered by Millcreek's Recycling Coordinator, please submit an email to jjames@millcreektownship.com or mail a letter to 3608 West 26th Street, ATTN: Recycling Department, Erie, PA 16506. Please indicate "Ask the Recycling Coordinator" in the subject line.

